

## Nomado Centrex

### Hosted IPPBX / List of features and rates



**Access to Centrex : 60€ / Year**

**Free features : see below**

**Paying features : see below**

#### [MENU](#)

**Messages** - you would be to check voice messages and fax received (if you have chosen Fax to mailbox).

**Features** - this menu lets you manage your calls and lines.

**Report** - provides detail of day to day activities.

### **Messages**

Monitor your messages on this menu. Check voice messages and faxes receive with the specific date or timeframe as you need. If you have multiple lines, you would still be able to monitor the messages received on each line.

- **All Messages** – to view voice and fax messages summary
- **Voice Mail** – to view summary of voice messages received.
- **Fax** – to view summary of fax messages received.

## Features

Manage your calls on each line. With add people, users, set up alerts, manage your mailbox and a lot more with Features tab.

- [Add User](#)- This page allows you to quickly add the features for a typical user. If you require more detailed control over the settings, please add the features individually under the features menu. Before saving, please note the passwords if you have not set an email address for them to be sent to. Add An User is = Telephone number (= sip number, = telephone line) + the mailbox + the webadmin Username (same as telephone line) and password. It is also possible to create separately a Telephone line, a person (people) and a mailbox.
  - Free user to added : 3
  - Per user added after 3 : 10€
- [Alerts](#)- : Customers can configure email alerts for abnormal or potentially fraudulent calls within their customer. The system owner can also create alerts for the entire system

## New alert

### Settings:

\*Name:

Description:

Check:  Calls  
 Destinations (checked daily)  
 Numbers (checked daily)  
 Telephone lines

\*Email on match:

Send an email at most once per:

Setting too long may result in missed alerts.

## New alert

### Settings:

\*Name:

Description:

Check:

\*Email on match:

Send an email at most once per:

Setting too long may result in missed alerts.

### Match all of:

Start time:  :  :

End time:  :  :

Days of the week:  Monday  
 Tuesday  
 Wednesday  
 Thursday  
 Friday  
 Saturday  
 Sunday

Use ctrl and shift keys to select more than one.

Calls at least seconds:

Calls costing at least (€):

Calls to destinations starting with:

Save

Fields with labels **\*like this** are required.

- **Call Recording**- record each calls. Set up your recording preference and retrieve the recorded calls for call monitoring. Call recording, with comprehensive search and listen on the web. Customer are billed for both recording and storage. Recording can be done for all calls, a percentage of calls, or on demand at the start of a call.
  - **Per minute of recorded call** : 0.60€
- **Classes of Service** – limits the type of call the user can do. Either incoming or outgoing call only. Unlimited classes of service on outbound calls. Classes can be defined down to an individual number.
  - **Free** : 3 class of services
  - **Per added Class of Service** : 1€

## Class of service: testclass1

**\*Name:**

**Description:**

**Internal calls:**

**External calls:**

Can be overridden by exceptions below.

**Save**

Fields with labels **\*like this** are required.

### External exceptions:

- 00244** | Refuse
- 0032475** | Refuse
- 023444434** | Refuse

**Select all**

**Delete selected**

**New >>**

If more than one prefix matches the number called, the longest prefix is used.

- **Conferences**- Customers can set when the conferences run, how many people may join, different PINs for administrators, talkers, and listeners, and a set of telephone numbers and email addresses to notify when conferences start. Conferences can be recurring on a daily, weekly, bi-weekly, monthly, or bi-monthly basis. Numbers can route straight into a individual conference, either with or without a PIN.
  - **Free Conferences** : 5
  - **Per added conference** : 1€

## Conference: 237713

**\*Conference code:** 237713

**Description:**

**Owner:** 028887060

**\*Administrator PIN: 1** 123456

**\*Talk PIN: 1** 1234567

**\*Listen PIN: 1** 12345678

**Maximum people in conference:** No limit

**Ask callers to record name:** No

**Play music to first caller:** No

**Duration of conference:** Permanent

**First conference starts:** 2009 February 23 15:20

**Repeats:** Does not repeat

**Total number of conferences:** 1

**Callerid for notification calls:** 028887007

### Notify the following when the conference starts:

Email	test@nomado.eu	Administrator
Telephone number	025382501	Administrator
Telephone number	12345678	Administrator
Telephone number	12345679	Administrator

- **Feature Codes** – have a speedy dial using your number keys. Set up feature codes for your numbers for an easy dial. SEE ILLUSTRATION
  - Free Feature codes : 5
  - Per added Feature code : 5€

## Feature code: 444

### Details:

Description:

Owner:

Screen calls:

Allow callers to enter this feature code in attendant and IVRs:

Force caller name:

Force hangup after (minutes):

Record group:

Music on hold:

PIN:   
Digits only; leave blank to keep existing password.

PIN repeat:   
Must be the same as the above PIN.

### Temporary routing:

Destination:

Number:

### Default destination for calls to this feature code:

Ask web URL:

Call back to:

Conference:

External number:

Fax to email:   
Separate addresses with spaces.

Feature:

Feature code:

Fixed SIP address:

Hunt group:

IVR menu:

Pattern menu:

Queue:

Set numbers routing:

Telephone:

Voicemail mailbox:

**Save**

### Announcement message:

.wav file to upload:  aucun sélectionné

This file is played to callers before forwarding to the destination.

**Upload**

### Screening message:

.wav file to upload:  aucun sélectionné

This file is played to the destination while the call is ringing.

### Screening message:

.wav file to upload:  aucun sélectionné

This file is played to the destination while the call is ringing.

Fields with labels **\*like this** are required.

### Caller routes:

This feature code has no caller routes.



### Time routes:

This feature code has no time routes.



### Feature codes

- \*222** | **Hunt group: 70**  
test vers huntgroup
- \*77\*** | **Park call**
- 123** | **Number: 028887000**
- 124** | **Play balance**  
Play Balance
- 125** | **Do not disturb toggle**  
Do not disturb
- 129** | **Echo test**  
ECHO TEST
- 21** | **Number: 0033477661410**
- 25** | **Telephone: 98016100**
- 444** | **Echo test**
- 45** | **SIP address: 59923150@85.119.188.3**  
Catherine DK

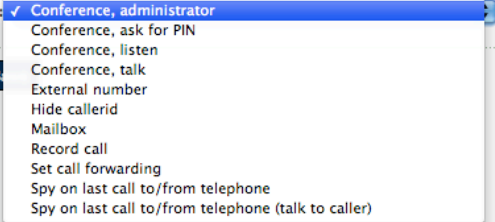
- **Feature Prefixes** - set up specific number for the activity on your Nomado phone. Call forwarding , conferencing, recording call and a lot more is just one click away. SEE ILLUSTRATION
  - **Free Feature Prefix** : 5
  - **Per added Feature Prefix** : 5€

## New feature prefix

### Details:

\*Feature prefix:

Description:

Purpose: 

- ✓ Conference, administrator
- Conference, ask for PIN
- Conference, listen
- Conference, talk
- External number
- Hide callerid
- Mailbox
- Record call
- Set call forwarding
- Spy on last call to/from telephone
- Spy on last call to/from telephone (talk to caller)

Fields with labels \*like this are required.

- [Hunt Groups](#) - Don't miss any phone calls. Hunt groups will redirect your call to the other lines you set up on the hunt Groups until somebody has answered the call. Parallel, serial, and circular hunt groups. Hunt groups can call telephones, external numbers, and SIP URIs. Hunt groups include many find me/follow me features
  - [Free Hunt group](#): 2
  - [Per added Hunt group](#) : 9€

## Hunt groups

- Assistance commerciale
- Assistance Technique

Select all

Delete selected

New »

## Hunt group: Assistance commerciale

### Hunt group:

<b>*Name:</b>	Assistance commerciale
<b>Description:</b>	
<b>Owner:</b>	No owner
<b>Ring each level for:</b>	10 seconds
<b>Level order:</b>	Linear: Always start at 1
<b>Record group:</b>	No record group
<b>While ringing:</b>	Play music
<b>Music on hold:</b>	Default
<b>Screen calls:</b>	No

### If no destinations answer, forward to:

<input type="radio"/>	<b>Ask web URL:</b>	
<input type="radio"/>	<b>Call back to:</b>	
<input type="radio"/>	<b>Conference:</b>	237713 (ask for PIN)
<input type="radio"/>	<b>External number:</b>	
<input type="radio"/>	<b>Fax to email:</b>	
	<small>Separate addresses with spaces.</small>	
<input type="radio"/>	<b>Fax to mailbox:</b>	028887000
<input type="radio"/>	<b>Feature:</b>	Auto attendant
<input type="radio"/>	<b>Feature code:</b>	*222
<input type="radio"/>	<b>Fixed SIP address:</b>	
<input type="radio"/>	<b>Hunt group:</b>	Assistance commerciale

- [Import Features](#) – This page allows you to import features for many users at once. CURRENTLY NOT ALLOWED
- [IVR Menu](#) : This page allows you to create Interactive Voice Response : For commercial assistance, please press , for technical, please press 2 etc... An IVR is set up like a Tree and you can upload the .wav messages. Every key on the telephone keypad, as well as time out, can be assigned to any feature on the system, or to an external number. External calls are billed to the IVR owner. The messages played to callers can be recorded from a telephone or uploaded in a .wav file
  - [Free IVR](#): 1
  - [Per added IVR](#) : 9€

## IVR menu: EN111

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### IVR settings:

**\*Name:**

**Description:**

**Time out after:**

**Allow caller to enter feature code or telephone:**

**\*PIN:**

---

**Save**

### Message file:

.wav file to upload:  aucun sélectionné

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**Upload** **Play**

Fields with labels \*like this are required. Message files may play or download depending on your browser configuration.

#### Destinations:

- 1 IVR menu: EN1111
- 2 IVR menu: EN1112
- 3 IVR menu: EN1113
- 4 Replay menu
- 5 Replay menu
- 6 Replay menu

- [Mailbox](#) – Manage your Mailbox. Get the voice message as .wav file on your email, and other email addresses.
  - [Free Mailbox](#): 3
  - [Per added Mailbox](#) : created with Add User

## Mailbox: 028887062

### Mailbox settings:

<b>Description:</b>	Mailbox for telephone 028887062
<b>Owner:</b>	028887060
<b>Notify by calling:</b>	
<b>Notify by email:</b>	Mailbox owner, and attach .wav file
<b>Also notify backup email addresses:</b> <small>Affects voicemail only. Separate addresses with spaces.</small>	
<b>Attach .wav file to backup email addresses:</b>	No
<b>Notify by SMS:</b>	No
<b>Change PIN:</b> <small>Leave blank to keep existing PIN.</small>	
<b>PIN repeat:</b> <small>Must be the same as the above PIN.</small>	

### If caller presses 0 during greeting, forward to:

<input type="radio"/>	<b>Ask web URL:</b>	
<input type="radio"/>	<b>Call back to:</b>	
<input type="radio"/>	<b>Conference:</b>	237713 (ask for PIN)
<input type="radio"/>	<b>External number:</b>	
<input type="radio"/>	<b>Fax to email:</b> <small>Separate addresses with spaces.</small>	
<input type="radio"/>	<b>Fax to mailbox:</b>	028887000
<input checked="" type="radio"/>	<b>Feature:</b>	Hang up
<input type="radio"/>	<b>Feature code:</b>	*222
<input type="radio"/>	<b>Fixed SIP address:</b>	
<input type="radio"/>	<b>Hunt group:</b>	Assistance commerciale
<input type="radio"/>	<b>IVR menu:</b>	EN1
<input type="radio"/>	<b>Pattern menu:</b>	testpattern
<input type="radio"/>	<b>Queue:</b>	Sales Queue
<input type="radio"/>	<b>Set numbers routing:</b>	Normal
<input type="radio"/>	<b>Telephone:</b>	028887061
<input type="radio"/>	<b>Voicemail mailbox:</b>	028887000

**Save**

### Upload greeting:

<b>Greeting:</b>	Unavailable
<b>.wav file to upload:</b>	<input type="button" value="Choisir le fichier"/> aucun sélectionné

**Upload**

Fields with labels *\*like this* are required. Greetings may play or download depending on your browser configuration.

- [Numbers](#)- Manage your Nomado numbers. Forward it to your Nomado SIP line or forward to any number of your choice. Fax to email and fax to mailbox with notification via email. *Note: It is not possible to add a number.*

## Number: 028887000

### Details:

<b>Description:</b>	<input type="text" value="IVR Bienvenue"/>
<b>Owner:</b>	<input type="text" value="No owner"/>
<b>Include in directory:</b>	<input type="text" value="Yes"/>
<b>Screen calls:</b>	<input type="text" value="No"/>
<b>Allow callers to enter this number in attendant and IVRs:</b>	<input type="text" value="Yes"/>
<b>Force callerid:</b> <small>Changes the callerid on inbound calls.</small>	<input type="text" value="Original"/>
<b>Force caller name:</b>	<input type="text"/>
<b>Force hangup after (minutes):</b>	<input type="text" value="No limit"/>
<b>Record group:</b>	<input type="text" value="No record group"/>
<b>Music on hold:</b>	<input type="text" value="Default"/>
<b>PIN:</b> <small>Digits only; leave blank to keep existing password.</small>	<input type="text"/>
<b>PIN repeat:</b> <small>Must be the same as the above PIN.</small>	<input type="text"/>

### Temporary routing:

<b>Destination:</b>	<input type="text" value="Normal"/>
<b>Number:</b>	<input type="text"/>
<b>Update this number when setting numbers routing:</b>	<input type="text" value="No"/>


### Default destination for calls to this number:

<input type="radio"/>	<b>Ask web URL:</b>	<input type="text"/>
<input type="radio"/>	<b>Call back to:</b>	<input type="text"/>

 **Default destination for calls to this number:**


<input type="radio"/>	<b>Ask web URL:</b>	<input type="text"/>
<input type="radio"/>	<b>Call back to:</b>	<input type="text"/>
<input type="radio"/>	<b>Conference:</b>	237713 (ask for PIN) ▾
<input type="radio"/>	<b>External number:</b>	<input type="text"/>
<input type="radio"/>	<b>Fax to email:</b>	<input type="text"/>
	Separate addresses with spaces.	
<input type="radio"/>	<b>Fax to mailbox:</b>	028887000 ▾
<input type="radio"/>	<b>Feature:</b>	Auto attendant ▾
<input type="radio"/>	<b>Feature code:</b>	*222 ▾
<input type="radio"/>	<b>Fixed SIP address:</b>	<input type="text"/>
<input type="radio"/>	<b>Hunt group:</b>	Assistance commerciale ▾
<input checked="" type="radio"/>	<b>IVR menu:</b>	START IVR ▾
<input type="radio"/>	<b>Pattern menu:</b>	testpattern ▾
<input type="radio"/>	<b>Queue:</b>	Sales Queue ▾
<input type="radio"/>	<b>Set numbers routing:</b>	Normal ▾
<input type="radio"/>	<b>Telephone:</b>	028887061 ▾
<input type="radio"/>	<b>Voicemail mailbox:</b>	028887000 ▾

**Save**

 **Announcement message:**


.wav file to upload:  aucun sélectionné

This file is played to callers before forwarding to the destination.

 **Announcement message:**

.wav file to upload:  aucun sélectionné

This file is played to callers before forwarding to the destination.

 **Screening message:**

.wav file to upload:  aucun sélectionné

This file is played to the destination while the call is ringing.

**Caller routes:**

This number has no caller routes.



**Time routes:**

- [After Working Hours Evening & Morning](#) | **IVR menu: Start IVR Nuit et Weekend** [Edit time group](#)
- [Night & Week-end](#) | **IVR menu: Start IVR Nuit et Weekend** [Edit time group](#)

- [People](#) –add people on your account. Have them manage their account.
  - [Free People](#): 3
  - [Per added People](#) : created with Add User
  
- [Pattern Menus](#) add pattern, caller can enter digit and then be forwarded to a destination
  - [Free Pattern](#): 2
  - [Per added Pattern](#) : 5€

## Pattern menu: testpattern

### Pattern menu:

**\*Name:**

**Description:**

**Owner:**

**Ask caller to enter digits:**

**Timeout:**

**Save**

### Upload greeting:

**Greeting:**

**.wav file to upload:**  aucun sélectionné

**Upload**

### Play greeting:

**Greeting:**

**Play**

### Delete greeting:

**Greeting:**

**Delete**

## Patterns:

1, , Telephone: 028887069  
ROOM 1

**Select all**

**Delete selected**

**New »**

Fields with labels *\*like this* are required. Message files may play or download depending on your browser configuration.

- [Pick Up Groups](#)
  - [Free Pick Up group](#): 2
  - [Per added Pick Up group](#) : 5€
- [Queues](#)- direct your call to specific department. If your company has several departments, create queues so the call will be routed to the appropriate department. Queues / ACD. Unlike Asterisk's queues, calls can be queued across multiple machines, with the machines voting on which call gets forwarded to an agent next. Should one machine crash, calls on other machines are moved up the queue. Destinations can be telephones, external numbers, and SIP URIs. Queues can be assigned priorities, with calls on high priority queues delivered first. Reports can be generated per queue and per agent

- Free Queues : 2
- Per added Queue : 25€

## Queue: Sales Queue

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### Queue:

<b>*Name:</b>	<input type="text" value="Sales Queue"/>
<b>Description:</b>	<input type="text"/>
<b>Owner:</b>	<input type="text" value="No owner"/>
<b>Priority:</b> <small>Calls on high priority queues are delivered first.</small>	<input type="text" value="1 (lowest)"/>
<b>Maximum queued calls:</b>	<input type="text" value="No limit"/>
<b>Maximum hold time:</b>	<input type="text" value="1 minute"/>
<b>Destination priority order:</b>	<input type="text" value="Linear: Always start at highest"/>
<b>Destination order within priorities:</b>	<input type="text" value="Ring least recently called first"/>
<b>Ring destinations for:</b> <small>Includes call screening menu; set to at least 20 seconds if using screening.</small>	<input type="text" value="30 seconds"/>
<b>Retry destinations every:</b>	<input type="text" value="Immediately"/>
<b>Screen calls:</b>	<input type="text" value="No"/>
<b>Record group:</b>	<input type="text" value="No record group"/>
<b>Music on hold:</b>	<input type="text" value="Default"/>
<b>Play message to queued calls:</b>	<input type="text" value="No"/>
<b>Play position in queue:</b>	<input type="text" value="No"/>
<b>Play message and position every:</b>	<input type="text" value="1 minute"/>
<b>Wrap-up time:</b>	<input type="text" value="10 seconds"/>

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### If the maximum calls or hold time is reached, or the caller presses \*, forward to:



Ask web URL:

 **If the maximum calls or hold time is reached, or the caller presses \*, forward to:**

<input type="radio"/>	Ask web URL:	<input type="text"/>
<input type="radio"/>	Call back to:	<input type="text"/>
<input type="radio"/>	Conference:	237713 (ask for PIN) <input type="text"/>
<input type="radio"/>	External number:	<input type="text"/>
<input type="radio"/>	Fax to email:	<input type="text"/>
	Separate addresses with spaces.	
<input type="radio"/>	Fax to mailbox:	028887000 <input type="text"/>
<input type="radio"/>	Feature:	Auto attendant <input type="text"/>
<input type="radio"/>	Feature code:	*222 <input type="text"/>
<input type="radio"/>	Fixed SIP address:	<input type="text"/>
<input type="radio"/>	Hunt group:	Assistance commerciale <input type="text"/>
<input type="radio"/>	IVR menu:	EN1 <input type="text"/>
<input type="radio"/>	Pattern menu:	testpattern <input type="text"/>
<input type="radio"/>	Queue:	Sales Queue <input type="text"/>
<input type="radio"/>	Set numbers routing:	Normal <input type="text"/>
<input type="radio"/>	Telephone:	028887061 <input type="text"/>
<input checked="" type="radio"/>	Voicemail mailbox:	028887000 <input type="text"/>

**Save**

 **Message to queued calls:**

.wav file to upload:  aucun sélectionné

 **Message to queued calls:**

.wav file to upload:  aucun sélectionné

**Upload** **Play** **Delete**

**Destinations:**

This queue has no destinations.



**Add a destination »**

Fields with labels \*like this are required. Message files may play or download depending on your browser configuration.

**Other options for this queue:**

- [Destination statistics »](#)
- [Holding calls »](#)
- [Queue statistics »](#)

- [Remote Access-](#) calls from mobile or Landline to your DID access. Remote access menu will allow you to add more mobile numbers/landlines to have Remote Access. In exemple Callback can be used with the Remote access

- [Free Remote Access](#) : 3

- Per added Remote Access : 5€

## New remote access account

### Details:

<b>*Name:</b>	<input type="text" value="0494298765"/>
<b>Description:</b>	<input type="text" value="Employee 1"/>
<b>Type:</b>	<input type="text" value="Remote access menu"/>
<b>Owner:</b>	<input type="text" value="No owner"/>
<b>Dial plan:</b>	<input type="text" value="Default"/>
<b>Class of service:</b>	<input type="text" value="No class of service"/>
<b>Record group:</b>	<input type="text" value="No record group"/>
<b>Callerid on internal calls:</b>	<input type="text" value="Original"/>
<b>Callerid on external calls:</b>	<input type="text" value="Original"/>
<b>Locked:</b>	<input type="text" value="No"/>
<b>Play balance:</b>	<input type="text" value="No"/>
<b>Automatically dial:</b>	<input type="text"/>

### Require all of the following:

<b>Callerid:</b>	<input type="text" value="0494298765"/>
<b>Account number:</b>	<input type="text"/>
<b>PIN:</b>	<input type="text" value="****"/>
<b>PIN repeat:</b>	<input type="text" value="****"/>

Must be the same as the above PIN.

**Save**

Fields with labels **\*like this** are required.

- **Telephone Lines** - Manage your calls for each Nomado SIP line. A telephone line is a sip username, also called SIP extension or sip number. A telephone line is registering on our server, you will see the register string and the user agent. Telephone features include telemarketer block, callerid block, selectable callerid for both internal and external calls, call forwarding, variable ring time, do not disturb, call park, etc.
  - Free Telephone Lines : 3
  - Per added Telephone Line : created with Add User

## Telephone line: 95469576

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### Account:

**Description:**

**MAC address:**

**Owner:**

**Change password:**   
Leave blank to keep existing password.

**Password repeat:**   
Must be the same as the above password.

---

### Status:

**Registered:** No

**Last caller:** 95469575 at 2008-04-01 09:32:13

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### Features:

**Dial plan:**

**Class of service:**

**Message waiting light uses mailbox:**   
Also used for direct voicemail access.

**Record group:**

**Music on hold:**

**Forward all calls to:**

**If unregistered, forward to:**   
Not used in hunt groups.

**Do not disturb:**

**Calls without callerid:**

**Screen calls:**

**Allow callers to enter this telephone in attendant and IVRs:**

**Send called number as request URI:**

**Callerid on internal calls:**

**Callerid on external calls:**

**Force caller name:**

**Pickup groups:**   
Use ctrl and shift keys to select more than one.

**Ring for:**

 **Virtual telephone:**

**Logged in on top of physical telephone:**

**PIN to log on and log off:**

 **On refusal, busy, or no answer, forward to:**

- Ask web URL:**
- Call back to:**
- Conference:**
- External number:**
- Fax to email:**   
Separate addresses with spaces.
- Fax to mailbox:**

<input type="radio"/>	<b>Call back to:</b>	<input type="text"/>
<input type="radio"/>	<b>Conference:</b>	237713 (ask for PIN)
<input type="radio"/>	<b>External number:</b>	<input type="text"/>
<input type="radio"/>	<b>Fax to email:</b>	<input type="text"/>
	Separate addresses with spaces.	
<input type="radio"/>	<b>Fax to mailbox:</b>	028887000
<input checked="" type="radio"/>	<b>Feature:</b>	Congestion tone
<input type="radio"/>	<b>Feature code:</b>	*222
<input type="radio"/>	<b>Fixed SIP address:</b>	<input type="text"/>
<input type="radio"/>	<b>Hunt group:</b>	Assistance commerciale
<input type="radio"/>	<b>IVR menu:</b>	EN1
<input type="radio"/>	<b>Pattern menu:</b>	testpattern
<input type="radio"/>	<b>Queue:</b>	Sales Queue
<input type="radio"/>	<b>Set numbers routing:</b>	Normal
<input type="radio"/>	<b>Telephone:</b>	028887061
<input type="radio"/>	<b>Voicemail mailbox:</b>	028887000

**Save**

Fields with labels **\*like this** are required.

### Other options for this telephone line:

- [Speed dials »](#)

- [Times and Dates](#)- set up your call settings on specific time and date. Calls can be routed by date and time of day. Dates and times can be specified up to 20 years in advance, and can be any combination of times, days of the week, days of the month, months, and years. For example, between 8:00 and 10:30 on the first Monday in Januaries and Februaries between 2010 and 2015. Routing can be changed instantly via web or telephone. Routing of calls by callerid, by exact number, area code, country, etc. For example, all calls from a region can be routed to the branch in that region. Routing of calls by regular expressions on called/calling numbers, and digits entered by the caller

- [Free Time Group](#) : 1
- [Per added Time Group](#): 5€

## Reports

- [Active Calls](#) – check which line is on a call in real time.
- [Call History](#)- check call summary.

### Other features:

-Call back to authenticated callerids

-Call screening, where called parties are asked if they wish to accept calls. Callers can be asked to record their names, their callerid can be played, or a message specific to call flow can be played. This is integrated with billing, so answered call legs are billed even if the call is rejected by the called party.

-Busy lamps. Unlike other platforms, these work in a cluster where more than one machine is delivering calls